

## CLACKAMAS REVIEW – HEALTHY, WEALTHY, WISE

The doctors and staff at the four Northwest Primary Care clinics are always looking for ways to better serve their patients. In response to feedback from the community, Northwest Primary Care now offers SureCare, a new way to save on office visits and services.

SureCare provides patients who do not have insurance, or do not want to bill their insurance, a way to receive the same high-quality care they've come to expect from Northwest Primary Care, at a significant savings. SureCare has been designed so that a patient pays at the time of their visit, receiving a discount for the visit and/or other services the doctor may recommend. Since it was introduced last July, the number of patients using the SureCare program has steadily increased, and feedback about the program has been very positive.

SureCare is available to non-insured, insured (including Medicare) and private-pay patients; by law, Northwest Primary Care cannot offer it to patients being seen for Workers' Compensation claims. SureCare is offered at all four of the Northwest Primary Care clinics, as well as Northwest Therapy, at both the Clackamas and Sellwood locations.

This kind of responsiveness to the community has been the focus of Northwest Primary Care from the start. The doctors and staff see their role as more than just providers of quality health care; they see themselves as active partners in improving the health of their patients.

To that end, Northwest Primary Care hosts Community Health Fairs twice a year, in partnership with Providence Milwaukie Hospital. Combining free services, such as flu shots, with the opportunity to meet other wellness providers in the area, the Health Fairs provide a fun and informative way for community residents to learn about important health topics and get to know their health care providers. Throughout the year, Northwest Primary Care also offers ongoing wellness classes and presentations on a variety of health issues.

To better serve its patients, Northwest Primary Care has two affiliated clinics: Northwest Therapy and Northwest Sleep Health. Northwest Therapy, an ASTYM®-certified provider, is designed to serve the needs of an outpatient population that requires the comprehensive rehabilitation services of physical and occupational therapists. Its goal is for every patient to achieve maximum levels of functioning through the development of treatment programs that are tailored to the individual patient.

For those suffering from sleep disorders, Northwest Sleep Health offers a positive, supportive environment, and is fully-accredited by the American Academy of Sleep Medicine. Its team of providers is committed to forming a relationship with each patient as an individual, allowing them to adapt and respond to the patient's needs appropriately, with empathy and understanding. Northwest Sleep Health offers sleep studies, as well as BiPAP equipment, to its clients.

For more than 30 years, Portland-area families have relied on Northwest Primary Care for their medical needs. Its doctors and staff provide a "medical home," responsive and compassionate, providing care for every patient, every day—at every stage of life. At Northwest Primary Care, their commitment to community is without question.

For more information or to make an appointment using the SureCare program, please contact:  
Northwest Primary Care, 503.659.4988 (nwpc.com)  
Northwest Therapy, 503.353.1278 (nwtherapy.net)